



Policy Privacy and Cookies

Information in accordance with Art. 13 of Legislative Decree No. 196/03

South Tyrol Association of Tourism Organisations (LTS)
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In accordance with Article 13 of Legislative Decree No. 196/2003, we hereby inform you of the following that the South Tyrol Association of Tourism Organisations (LTS), headquartered at Via Conciapelli 60, Bolzano (BZ), I-39100, will utilize your personal data for the following purposes: to send you promotional e-mails and newsletters, for the fulfilment of legal duties, obligations deriving from regulations, Community legislation as well as from civil and fiscal law, fulfilment of contractual obligations to the parties concerned, the safeguarding of assets and the management of debts.

Your data will be processed and stored using electronic means. The South Tyrol Association of Tourism Organisations (LTS), headquartered at Via Conciapelli 60, Bolzano (BZ), I-39100, guarantees pursuant to statutory specifications that the processing of personal data will be carried out with consideration of the fundamental rights and freedoms as well as the dignity of the data subject, with particular reference to confidentiality, personal identity and the right to the protection of personal data.

In relation to the aforementioned purposes, your personal data will be forwarded to the following persons/institutions, as required:

- to public administrative bodies and agencies, as provided by law
- to credit institutes with which our company maintains business relationships for the management of accounts receivable/accounts payable and for the carrying out of financial intermediation
- to all of those natural and/or legal, public and/or private persons (legal offices, administrative bodies, tax-consulting firms, judicial bodies, chambers of commerce, etc.) when the forwarding of it shall be necessary or prove expedient for the carrying out of our activities, in accordance with the manner and objectives described above.

Personal data processed by our agency are not disseminated. Processing of data may be carried out with or without the assistance of electronic, or in any case, automated means and encompasses everything necessary for the processing in question as provided for in Art. 4, Paragraph 1, Letter a) of Legislative Decree No. 196 dated 30 June 2003. In all cases, data processing is carried out in compliance with all of the security measures that guarantee their security and confidentiality.

The data subject may, at any time, assert his or her rights by contacting the South Tyrol Association of Tourism Organisations in accordance with Article 7 of Legislative Decree 196/2003, which is reproduced in full here:



Art. 7 Right of Access to Personal Data and Other Rights

1. The data subject has the right to obtain confirmation as to whether data concerning them are available, even if they are not yet stored; it also has the right to obtain their transmission in an intelligible form.
2. The data subject has the right to disclosure as regards:
 - a) the source of the personal data;
 - b) the purposes and methods of the data processing;
 - c) the system applied in the case that the data processing is carried out by electronic means;
 - d) the main identifying details about the data controller, the data processors and the designated representative within the meaning of Article 5, Paragraph 2;
 - e) the persons or categories of persons to whom the personal data may be communicated or who may become aware of it as a state-appointed representative, as responsible persons or as persons in charge.
3. The data subject has the right:
 - a) to demand that the data be updated, corrected or, when so requested, supplemented;
 - b) to demand that illegally processed data be deleted, rendered anonymous or blocked; this is also applicable to data whose retention is not necessary, considering the purposes for which it was collected or subsequently processed
 - c) to obtain certification stating that the procedures set forth above in Letters a) and b), also as regards their contents, have been communicated to those whom the data was communicated or disseminated, unless such compliance proves impossible or involves means significantly greater than the scope of protecting this right.
4. The data subject has the right to object, in whole or in part:
 - a) to the processing of personal data concerning him or her, for legitimate reasons, even if the data are pertinent to the purpose for collection;
 - b) to the processing of personal data concerning him or her, where it is carried out for the purpose of sending advertising materials or direct sales as well as for market research, opinion surveys or trade data.

The rights set forth in Article 7 of the Legislative Decree may be exercised by the data subject or a person nominated by him or her, by means of a request to the data controller: South Tyrol Association of Tourism Organisations (LTS), Via Conciapelli 60, I – 39100 Bozen (BZ) – Tel: +39 0471 978 060 – Fax: +39 0471 977 661
Mail: info@lts.it.

Information About Cookies

Cookies are small text files that a website temporarily places, with help from the browser, onto the hard disk of a client's computer in order to store little bits of information about the website. There are various types of cookies, which can be divided into two categories: technical cookies and profiling cookies, the latter of which are used for marketing and promotional purposes.

This website uses both technical and profiling cookies. Details regarding these cookies may be found below.



Technical cookies are mainly relevant for the functionality of the website. This category of cookies includes navigation and/or session cookies, which enable user-friendly navigation around the website. In addition there are analytics cookies, which collect information such as the number of website visitors and the manner in which traffic arrives at the website. The group of technical cookies also encompasses functional cookies, which enable the website to remember selections you've made (for example, the filter settings you selected or an automatic language preference for the website).

In addition, there are cookies that detect the user's settings, preferences and actions; a user profile is created through these cookies, which are called profiling cookies. This also allows advertising messages to be combined with the interests of users, thus enabling advertising to be addressed to specific target groups. As soon as the user opens a web page that utilizes this latter form of cookies, a banner noting that the operator of the website uses cookies for marketing purposes is displayed. The banner also informs the user that the site may allow third-party cookies.

The banner links to a page with detailed information (where you are presently located), through which the user can decline the storage of cookies.

The banner allows the user to give his or her explicit consent, and indicates that further navigation on the website signifies automatic consent to the use of cookies.

Clicking on the detailed information does not necessarily imply consent. The banner does not disappear after a certain time, but rather continues to be displayed until the user has either accepted cookies or has consciously navigated further. We are legally required to record and store the user's decision; thus, no banner will appear on subsequent visits to the website.

In addition, the use of cookies may be declined either generally or selectively. If you do not want to accept our cookies, you can decline them through your web browser. The applicable function varies from browser to browser. Details may be found below. Please note that rejecting cookies completely will quite likely lead to limitations in the website's functioning.

Below is a list of those technologies that we use on our sites, including their context, scope and type. It may happen that what are known as third-party cookies (cookies from other advertisers) are used. Further information may be found in the relevant section. You can also explicitly block the use of third-party cookies in the respective browser settings.

Overview of Cookies Used

PHPSESSID: A technical cookie used for the management of information relating to navigating from one page to another (e.g. shopping cart)

WidgetSID...: A technical cookie used for the management of information relating to navigating from one page to another (e.g. shopping cart)

32-symbol-cookie: A technical cookie used for the management of information relating to navigating from one page to another (e.g. shopping cart)

__utma, __utmb, __utmc, __utmt, __utmz, __atuvc: Google Analytics
(i.e. from a link, bookmark, or search engine)

_dc_gtm_UA-1480760-1: A Google Tag Manager cookie related to the use of Google Analytics

_ga: A general use Google Analytics cookie



cb-enabled: A technical cookie used to manage the cookie disclaimer banners.
DoubleClick: Google ad server cookie

Profiling Cookies – Retargeting

We emphasize that no personal data is stored through the profiling cookies used, and that usage profiles are not matched with personal data. It is not possible to identify individual persons through the profiling cookie; rather, only information that enables the targeted compilation of anonymous information for interest-based marketing campaigns is stored. If you would like to stop profiling cookies from being placed, you can block them directly by using your browser settings (see descriptions below).

Web Tracking – Google Analytics

In order to continually improve and optimize our service, we use what are known as tracking technologies. This website uses Google Analytics, a web-analytics service provided by Google Inc. (“Google”). Google Analytics uses cookies that enable the analysis of your website usage, for the purpose of determining the attractiveness of our website and improving its performance and content. The information that the cookie generates about your usage of this website (including your IP address) is transmitted to a Google server in the U.S. and stored there.

On behalf of the operator of this site, Google uses this information to evaluate your use of the website, compiling reports about website activity and continuing to provide website-usage and internet-related services to the website operator. In addition, Google may transmit this information to third parties when doing so is required by law and/or where such third parties process the information on behalf of Google and/or other web-analytics service providers. Under no circumstances, however, will your IP address be associated with other data from Google and/or other web-analytics service providers.

You may decline the use of cookies by selecting the relevant settings on your browser; please note, however, that in this case you may not be able to use all of this website’s features to their fullest extent. In addition, you can prevent the data relating to your usage of the website generated by the cookie (incl. your IP address) from reaching Google as well as the processing of these data by Google, by downloading and installing the following browser plugin: tools.google.com/dlpage/gaoptout

For general information about Google Analytics and data protection, please visit <https://support.google.com/analytics/answer/6004245?hl=en>

By using this website you consent to data processing by Google and/or other webanalytics services in the previously described manner and for the purposes outlined above.

Google AdWords Remarketing

We use Google Remarketing in order to retarget users on the Google Display Network. Google uses cookies, which are stored on your computer, for the purpose of analyzing how users utilize the website. The information that the cookie generates about your usage of this website (including your IP address) is sent to a Google server in the U.S. and stored there. Google subsequently shortens your IP address by cutting off last three digits, thus making a clear assignment of the IP address impossible.



Google adheres to the privacy policy of the US Safe Harbor agreement, and is registered with the Safe Harbor program of the US Department of Commerce.

Google uses this information in order to evaluate your website usage, compile reports on website activity for website operators and continue to provide other services related to the website and the Internet. Google may also transfer this information to third parties, where appropriate, to the extent that it is required by law or that these third parties process the information on Google's behalf. Third party providers, including Google, display ads on Internet sites. Third party providers, including Google, use stored cookies in order to display ads that are based on the user's previous visits to this website.

Under no circumstances will Google associate your IP address with any other data held by Google. The collection and storage of data can be denied any time, with future effect. You can disable Google's use of cookies by visiting the page that allows you to disable Google's ads.

Please note, however, that you may not be able to use all features of this website to their fullest extent if you do so. By using this site you consent to the processing of data about you by Google in the manner described above, and for the purposes outlined above. The collection and storage of data can be denied at any time, with future effect.

No remarketing will be used on sensitive-content sites with personally identifiable information.

Google AdWords Conversion Tracking

This website also uses Google Conversion Tracking. Here, a cookie is placed onto your computer by Google AdWords if you land on our website through a Google ad. These cookies expire after 30 days, and are not used for personal identification. If the user visits certain pages of the website of an AdWords customer, and the cookie has not yet expired, Google and the customer can recognize that the user clicked on the ad and was redirected to this site. Each AdWords customer receives a different cookie.

Cookies thus cannot be tracked through the websites of AdWords customers. Information obtained using the conversion cookie is also used to generate conversion statistics for AdWords customers who have opted for conversion tracking. AdWords customers know the total number of users who have clicked on their ad and have landed to the respective page with a conversion tracking tag.

They do not, however, receive information through which they can identify users personally. If you do not wish to participate in the tracking process, you can also reject the cookie that must be placed to facilitate it; this may be done through a browser setting that generally disables the automatic placement of cookies. You can also disable conversion-tracking cookies by setting your browser to block cookies that originate from the domain www.googleadservices.com

Using Browser Settings to Block Cookies

Firefox

1. Click the Menu icon and choose Preferences.
2. Select the Privacy tab.
3. Under History, after "Firefox will:" select "Use custom settings for history."
4. In the list of choices that now appears, uncheck "Accept cookies"



5. Click the OK button.

For more detailed information, please visit:

<https://support.mozilla.org/en-US/kb/block-websites-storing-site-preferences>

Google Chrome

1. Click on the Menu icon, and then Settings.
2. Click "Show advanced settings" at the very bottom of the page.
3. In the Privacy section click on "Content settings".
4. In the Cookies section, select "Block sites from setting any data".
5. Click on the "Done" button.

For detailed information, please visit: <https://support.google.com/chrome/answer/95647>

Internet Explorer

1. Under the Tools menu item, click "Internet Options" or if the menu bar is not displayed on the menu icon, select "Internet Options".
2. Click the Privacy tab
3. By using the slider you can choose between several levels of cookie processing. If the regulator is at the top, all cookies are blocked; it is at the bottom, all are approved.
4. Click the OK button.

For detailed information, please visit: <http://windows.microsoft.com/windows7/blockenable-or-allow-cookies>

Safari

1. Click Privacy in the Preferences area
2. In the Accept Cookies section, you can determine if and when Safari should save the cookies of websites. For more information, click the Help button (indicated by a question mark)

For detailed information, please visit: https://support.apple.com/kb/PH5042?locale=en_US

Third-party cookies are cookies that originate from a different provider than that of the website being visited by the user. When a user visits a website and another entity transmits cookies to that site, they are third-party cookies. Social Plugins for Facebook, Twitter and Google+ are examples. The usual purpose of this is to make sharing of content on social network platforms easier.

For more details, please refer to the information pages for third parties. For the sake of transparency, we list all of the third parties that are associated with our above-mentioned websites and that use third-party cookies, and refer to the corresponding information pages:

- Facebook Information: <https://www.facebook.com/help/cookies/>
- Facebook Configuration: on your own personal account, in the Privacy section.
- Twitter Information: <https://support.twitter.com/articles/20170514>



- Twitter (Configuration): <https://twitter.com/settings/security>
- Google and YouTube Information: <http://www.google.de/intl/en/policies/technologies/cookies/>
- Google and Youtube (Configuration): <http://www.google.de/intl/en/policies/technologies/managing/>

Facebook Social Plugins

This website uses social plugins from the social networking site facebook.com (operated by Facebook Inc., 1601 South California Ave, Palo Alto, CA, 94304, USA). The plugins are recognizable by the presence of the Facebook logo or the phrase “Facebook Social Plugin.”

This plugin performs the following functions:

- Your browser establishes a direct connection to the Facebook servers.
- The plugin content is transmitted from Facebook directly to your browser, and automatically integrates it into the plugin.
- Facebook receives the information that you have visited this website and, if you are logged into Facebook, Facebook is able to associate your visit to the page with your Facebook account.
- Your interaction with the plugin is forwarded directly from your browser to Facebook, where it is saved.

For more information about the purpose, extent and processing of your data, as well as your rights as regards this data, please see Facebook’s Data Protection Policy.

The Facebook Social Plugin is, by default, disabled on this website and, as a result, no data is transmitted. To activate and use the Facebook Social Plugin, click once on the “F” or activation button. By activating the button, your data will be transmitted to Facebook.

Google +1 Button

This website uses the Google +1 button, a website plugin provided by the social network Google+ (Google Inc., 1600 Amphitheatre Parkway, Mountain View, CA, 94043, USA). The button is recognizable by the writing “+1” or the phrase “+1 Google.”

This plugin performs the following functions:

- Your browser establishes a direct connection to the Google servers.
- The plugin is loaded directly from Google into the website.
- Depending on the circumstances, data such as the time the website page is called up, your IP address and other personal data are transmitted.
- Your interaction with the plugin is forwarded directly from your browser to Google, where it is stored.

For more information about the purpose, extent and processing of your data, as well as your rights as regards this data, please see the Google Data Protection Policy: <https://developers.google.com/+web/buttons-policy>

The Google +1 button is, by default, disabled on this website and, as a result, no data is transmitted. To activate and use the Google +1 button, click once on the “+1” or activation button. By activating the button, your data will be transmitted to Activation.



Landesverband der
Tourismusorganisationen
Südtirols

The controller of the processed data is:

South Tyrol Association of Tourism Organisations (LTS) in the person of the legal representative.

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Tax Number: 94005510212

Responsible party for website in accordance with § 6 MDStV: South Tyrol Association of Tourism Organisations